

**FCC Form 481 - Carrier Annual Reporting  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	320837
<015>	Study Area Name	WEST POINT TEL CO
<020>	Program Year	2015
<030>	Contact Name: Person USAC should contact with questions about this data	Bruce Schiefelbein
<035>	Contact Telephone Number: Number of the person identified in data line <030>	6086645455 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	bruce.schiefelbein@tdstelecom.com

ANNUAL REPORTING FOR ALL CARRIERS	54.313 Completion Required	54.422 Completion Required
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<100>	Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<200>	Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210>	<input type="checkbox"/> <-- check box if no outages to report		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<300>	Unfulfilled Service Requests (voice)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<310>	Detail on Attempts (voice)	(attach descriptive document)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<320>	Unfulfilled Service Requests (broadband)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<330>	Detail on Attempts (broadband)	(attach descriptive document)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<400>	Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<410>	Fixed		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<420>	Mobile		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<430>	Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<440>	Fixed		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<450>	Mobile		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<500>	Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510>	320837in510.pdf	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600>	Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610>	320837in610.pdf	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700>	Company Price Offerings (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<710>	Company Price Offerings (broadband)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<800>	Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900>	Tribal Land Offerings (Y/N)?	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1000>	Voice Services Rate Comparability	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1010>		(attach descriptive document)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<1100>	Terrestrial Backhaul (Y/N)?	(if not, check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1110>		(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1200>	Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

**Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet**

<2000>	Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers	(check to indicate certification)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<2005>		(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet**

<3000>		(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<3005>		(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

(100) Service Quality Improvement Reporting  
Data Collection Form

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<010>	Study Area Code	320837
<015>	Study Area Name	WEST POINT TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	6086645455 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com
<110>	Has your company received its ETC certification from the FCC?	(yes / no ) <input type="radio"/> <input checked="" type="radio"/>
<111>	If your answer to Line <110> is yes, do you have an existing \$54.202(a) "5 year plan" filed with the FCC?	(yes / no ) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112>	Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.	<div>320837n112.pdf</div> <div> <div>Name of Attached Document</div> </div>
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Please check these boxes below to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	<input type="checkbox"/>
<114>	Report how much universal service (USF) support was received	<input type="checkbox"/>
<115>	How (USF) was used to improve service quality	<input type="checkbox"/>
<116>	How (USF) was used to improve service coverage	<input type="checkbox"/>
<117>	How (USF) was used to improve service capacity	<input type="checkbox"/>
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	<input type="checkbox"/>

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<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@dstelcom.com

[illegible]

FCC Form 481  
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July 2013

1/1/2014

~~See attached worksheet~~

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
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<010>	Study Area Code	320837
<015>	Study Area Name	WEST POINT TBL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	608664545 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@dstalecom.com

[illegible]



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<015>	Study Area Name	WEST POINT TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	608664545 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@dsta1e.com
<810>	Reporting Carrier	West Point Telephone Company, Incorporated
<811>	Holding Company	Telephone and Data Systems, Inc.
<812>	Operating Company	NA

Page 6

<010>	Study Area Code	320837
<015>	Study Area Name	WEST POINT TEL CO
<020>	Program Year	2015
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<035>	Contact Telephone Number - Number of person identified in data line <030>	6086645455 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdsvetelcom.com

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes, No, NA)

(1100) No Terrestrial Backhaul Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@dstelsecm.com

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

☐

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

☐



(1200) Terms and Condition for Lifeline Customers  
Lifeline  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdsnet.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

320837in1210.pdf

<1220> Link to Public Website

HTTP

Name of Attached Document

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,

☒

<1222> Details on the number of minutes provided as part of the plan,

☒

<1223> Additional charges for toll calls, and rates for each such plan.

☒

<010>	Study Area Code	320837
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<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@dstelcom.com

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b)(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting		
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))	<input type="checkbox"/>
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))	<input type="checkbox"/>
Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))		
<2012>	2013 Frozen Support Certification	<input type="checkbox"/>
<2013>	2014 Frozen Support Certification	<input type="checkbox"/>
<2014>	2015 Frozen Support Certification	<input type="checkbox"/>
<2015>	2016 and future Frozen Support Certification	<input type="checkbox"/>
Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))		
<2016>	Certification Support Used to Build Broadband	<input type="checkbox"/>
Connect America Phase II Reporting (47 CFR § 54.313(e))		
<2017>	3rd year Broadband Service Certification	<input type="checkbox"/>
<2018>	5th year Broadband Service Certification	<input type="checkbox"/>
<2019>	Interim Progress Certification	<input type="checkbox"/>
<2020>	Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(i), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	<input type="checkbox"/>
<2021>	Interim Progress Community Anchor Institutions	<div></div>

Name of Attached Document Listing Required Information

(3000) Base Of Return Carrier Additional Documentation  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0586/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code	320337
<015> Study Area Name	WEST POINT TEL CO
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein
<035> Contact Telephone Number - Number of person identified in data line <030>	608665455 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdcnet.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). Further certify that the information reported on this form and in the documents attached below is accurate.

(3010) Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(i))	<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
(3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(i), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))	<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))	<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
(3014) If yes, does your company file the RUS annual report	<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:	
(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
(3018) If the response is no on line 3014, is your company audited?	<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
(3019) If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains	<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
(3020) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications	<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
(3021) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
(3022) Management letter issued by the independent certified public accountant that performed the company's financial audit.	<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
(3023) If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:	<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
(3024) Copy of their financial statement which has been subject to review by an independent certified public accountant; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications	<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
(3025) Underlying information subjected to a review by an independent certified public accountant	<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
(3026) Underlying information subjected to an officer certification.	<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
(3027) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
(3028) Attach the worksheet listing required information	<div style="border: 1px solid black; height: 40px; width: 100%;"></div>

Name of Attached Document Listing Required Information

<b>Certification - Reporting Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<039> Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com

**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: WEST POINT TEL CO	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/05/2014
Printed name of Authorized Officer: Kevin Hess	
Title or position of Authorized Officer: Executive Vice President	
Telephone number of Authorized Officer: 6086644160 ext.	
Study Area Code of Reporting Carrier: 320837	Filing Due Date for this form: 06/30/2014
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

<b>Certification - Agent / Carrier Data Collection Form</b>		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	320837	
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<039> Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstatelecom.com	

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## **Attachments**



**West Point Telephone Company, Incorporated, dba TDS Telecom**

**State: INDIANA**

**Study Area: 320837**

**54.313(a)(1) Five Year Service Quality Improvement Plan pursuant to § 54.202(a)**

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As an Incumbent Local Exchange Carrier (ILEC) and Eligible Telecommunications Carrier (ETC), West Point has been providing ubiquitous, high-quality voice telecommunications services in its study area for many years. To accomplish and maintain this service level, West Point has made significant historical investment to deploy, operate, and maintain an integrated, highly-reliable network. In addition to its own capital spending, West Point draws from the federal Universal Service Fund (USF). Universal service support has been (and continues to be) critical in enabling West Point's services in its rural markets to be reasonably comparable in quality and price to services in more urban markets, as Congress mandated in the Telecommunications Act. West Point draws USF support because the cost of providing voice and data services in its rural study area are substantially higher than those in urban areas, and thus all of the costs cannot be recovered solely from West Point's customers while maintaining reasonably comparable prices. West Point has made investments to bring high speed data services to its customers when the level of customer revenues and universal service support has made it financially viable to do so.

For West Point, federal high cost support is used to help offset ongoing network costs, but the monies received cover only a portion of the cost of updating and operating the network. In 2013, West Point received \$188,472 in USF support while incurring [REDACTED] in operating expenses and investing [REDACTED] in new plant. As evidenced by these support and expenditure numbers provided for the current reporting year, the universal service support that West Point receives covers only a fraction of its cost to provide service. Continued receipt of USF support is vital to helping West Point maintain reasonably comparable rates for local exchange service; and to incrementally upgrade its telecommunications facilities and equipment to help meet evolving service requirements and maintain high quality service.

Because USF funding support is modest compared to West Point's ongoing network operating expense, the spending of USF support money is primarily focused on repair, maintenance and incremental upgrades to maintain existing service levels rather than further expansion of broadband services deeper into the network. Given the current level of customer revenues, the level of universal support, and the technology available today, the additional costs associated with expanding broadband services to

West Point Telephone Company, Incorporated, dba TDS Telecom

State: INDIANA

Study Area: 320837

54.313(a)(1) Five Year Service Quality Improvement Plan pursuant to § 54.202(a)

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unserved portions of the study area, or increasing speeds to already served portions of the study area, far exceed West Point's financial ability to make such investments.

The telecommunications industry continues to change rapidly and significantly as a result of the unprecedented pace of technological advances, increasing customer needs and regulatory reforms. The level of uncertainty brought about by these factors make long-range network planning a difficult task. By necessity, significant capital investment in network upgrades is cyclical. Capital expenditures in one year are typically followed by a number of years of maintenance of the network to allow time for recovery and return on the investment before the next upgrade is undertaken.

Rapid and significant changes in technology are expected to continue to occur in the telecommunications industry over the next five years. West Point believes that its existing network architecture will enable it to incorporate many of these technological changes efficiently, but expects that such changes will also shorten product lifecycles and drive an increase in the rate of obsolescence experienced with existing network equipment. However, having the capability to evolve and being able to afford the cost to evolve, are both necessary to support the capital expenditure.

In an attempt to deliver products similar to those available in more urban areas, telecom companies, like West Point, are under growing pressure to provide access to services and applications that are driving enormous growth in customer demand for bandwidth. Absent predictable and sufficient universal service support for broadband services, West Point will be unable to meet this growing demand.

In addition, West Point also faces significant regulatory uncertainty at this time brought about by the FCC Transformation Order. This Order has made it difficult to forecast and develop long-range, detailed network plans. The FCC Transformation Order adopted a number of comprehensive reforms to the universal service and intercarrier compensation mechanisms and established a new broadband-focused support mechanism, the Connect America Fund (CAF). Significant tasks related to the first phase of

West Point Telephone Company, Incorporated, dba TDS Telecom

State: INDIANA

Study Area: 320837

54.313(a)(1) Five Year Service Quality Improvement Plan pursuant to § 54.202(a)

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implementing these reforms are currently underway, including revisions to broadband mapping data, phase-down of intercarrier compensation, and refinement of the regression analysis model for implementing expense caps and determining future support levels. Due to the complexity of the reform changes currently being implemented, but incomplete at the time of this reporting, it remains unclear what level of support the CAF will provide West Point in future years compared to what it currently receives.

Not only are there a number of uncertainties regarding the future level of universal support funding related to the reforms commenced in the FCC Transformation Order, the Order was accompanied by a Further Notice of Proposed Rulemaking seeking comment on a range of additional proposals relevant to rate of return carriers, such as West Point. For example, the FCC is considering (1) represeting the authorized interstate rate-of-return, possibly to a level lower than the current 11.25%; (2) developing a broadband CAF mechanism for rate-of-return carriers; (3) eliminating high cost support in areas where there is an unsubsidized competitor offering service to less than 100% of customers; (4) limiting the recovery of Interstate Common Line Support (ICLS); and (5) lowering originating switched access rates similar to terminating rates. Having these additional unknown impacts on the planning horizon (most, if not all of which could have a negative impact on West Point's level of support) make it impossible to predict to what extent West Point can rely on universal service support at historic levels for continued aid in supporting its network. Any future rulemaking that results from these proposals could have significant impacts on the future network plans of West Point.

Given all of the uncertainty surrounding the industry, and the need for West Point to allocate scarce resources, invest prudently, and operate efficiently, long range predictive forecasting at any level of granularity is difficult and subject to revision as new information becomes known. Also, the speculative nature of planning in this type of environment hinders West Point's ability to effectively develop long-term network build out plans based on projected future USF support.

West Point Telephone Company, Incorporated, dba TDS Telecom

State: INDIANA

Study Area: 320837

**54.313(a)(1) Five Year Service Quality Improvement Plan pursuant to § 54.202(a)**

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The attached schedule summarizes West Point's actual expenses and capital outlay for 2013 and projected expenditures for 2015 – 2019. The projected 5-year period is based upon historical spending data, which, given the many unknown factors, may have limited value in predicting future network needs and may vary widely from actual spending incurred in the forecasted years, and thus should be treated with that in mind.

The content, timing, and specific geographic locations of projects that will be undertaken in the next five years, is unknown at this time. The selection of future projects will be based on the evaluation of many factors, including current consumer demand, limited capital resources and estimated amounts of universal service support. These and other external factors are not within West Point's control and are subject to change. Such changes may affect the assumptions and calculations regarding the optimal improvements to network facilities required to provide high-quality advanced services to West Point's customers.

With full recognition of the difficulty in predicting exact locations, specific projects or levels of expenditures, West Point commits to utilize available universal service support to help maintain and improve network quality, and if feasible, deploy advanced technologies and new services, expand coverage and improve broadband speeds for its customers.

West Point Telephone Company, Incorporated (SAC 320837)

Line 100 - Service Quality Improvement Reporting

Rule 54.202(a)(1) and 54.313(a)(1)

USF Received in 2013

High Cost Loop Support	\$	20,568
ICLS Support	\$	109,806
Safety Net Additive	\$	-
Safety Value Additive		
CAF	\$	58,098
TOTAL	\$	188,472

Five-Year Plan

	2015	2016	2017	2018	2019
Operating Expenses					
Capital Expenditures					

[illegible]



## Line 330 – Detail on Attempts (broadband)

### Rule 54.313(a)(3)

West Point Telephone Company, Incorporated has implemented service availability tracking tools and employee training capabilities to respond to direct customer requests for broadband services.

Upon receipt of a new broadband service request, West Point Telephone Company, Incorporated's service advisors follow these steps for provisioning the service:

- 1) The West Point Telephone Company, Incorporated service advisor uses a customized service addressability software tool to determine if broadband service is available to the requested service address. If it is determined that service is offered to the address, an installation order will be initiated and scheduled immediately.
- 2) If the information in the service addressability tool indicates that extension of broadband service to the service address might be possible, a field service technician is dispatched to the customer premise to perform additional diagnostic testing. Such testing will determine whether there are any reasonable adjustments to the network or customer facilities which can be made to enable the provision of service. If tests confirm that broadband service can be offered at the service address, an order is initiated and service is provisioned.
- 3) In situations where West Point Telephone Company, Incorporated's terrestrial broadband service is not available to a requesting customer, West Point Telephone Company, Incorporated has partnered with Dish Network to offer dishNET satellite broadband service to customers. West Point Telephone Company, Incorporated's service advisors are trained to discuss and assist the customer in ordering dishNET broadband service.

As the Commission acknowledged<sup>1</sup>, some of the service areas served by rate of return Carriers like West Point Telephone Company, Incorporated, have characteristics that make it highly cost prohibitive to extend broadband service using terrestrial wireline technology. Except as may be noted in West Point Telephone Company, Incorporated's 5-year plan attached to this filing, any further build-out of terrestrial broadband service to additional locations within its study area will be dependent upon the cost of the technology to be deployed and the capital infrastructure funding level available.

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<sup>1</sup> See *In the Matter of Connect America Fund*, WC Docket No. 10-90, Order DA 13-332, released March 3, 2013 at paras 10-11.

## **Line 510 – Description of Compliance with Service Quality Standards and Consumer Protection**

### **Rule 54.313(a)(5)**

TDS Telecommunications Corporation's ILEC companies follow applicable federal and state service quality and consumer protection rules. They comply with quality of service requirements including monitoring and reporting service quality metrics where required. TDS Telecom has implemented numerous consumer protection measures to protect customer information. For example, TDS implemented Customer Proprietary Network Information (CPNI) policies and procedures that are consistent with the FCC's regulations. Employees are required to complete CPNI training and in addition, employees who have access to CPNI data receive additional guidance through written procedures regarding customer authentication. Annually, all employees are required to review TDS' Business Code of Conduct which includes information and requirements on protecting sensitive customer information from improper use and disclosure. TDS data privacy and security policies are reinforced through periodic training required of all employees. Additional consumer protection measures include TDS' use of a third-party verifier to prevent unauthorized presubscribed interexchange carrier (PIC) changes ("Slamming") and the elimination of billing and collection arrangements that could have potentially allowed unauthorized third-party charges to be added to customer's bills ("Cramming").

## **Line 610 – Description of Functionality in Emergency Situations**

### **Rule 54.313(a)(6)**

Company is able to remain functional in an emergency situation through the use of back-up power to ensure functionality without an external power source. The Company's standard for battery backup is 8 hours in offices with no generator and 4 hours in offices with a generator. This is ensured during semi-annual routine maintenance which includes battery inspection, cleaning, documentation of float voltage and cell temperature, as well as equalization or replacement if necessary. In addition, permanent generators are present at significant wire centers to maintain power in the event a commercial power failure extends beyond battery backup capabilities. Also, portable generators are available for deployment to remote wire centers without permanent generators. The Company's network is engineered to provide maximum capacity in order to handle excess traffic in the event of traffic spikes resulting from emergency situations. Company facilities are remotely monitored and managed by a centralized Network Operations Center which is staffed 24 x 7, 365 days a year. Technicians are able to remotely access and respond to alarm conditions. By design, transport redundancy is built into the telephony and data network on many levels and in the event of a hardware or circuit failure or traffic spike, the networks are able to self-correct in many cases or, at many locations, technicians are able to manually switch network elements to standby facilities both locally and remotely.

1/1/2014

[illegible]

Study Area Code	Study Area Name	Study Area Description	Study Area Type	Study Area Status
<010>	Study Area Code			

320837

Study Area Name
<015>

WEST POINT TEL CO

<b>&lt;020&gt;</b>	<b>Program Year</b>

2015

<030> Contact Name - Person USAC should contact regarding this data

Bruce Schiefelbein

<035>	Contact Telephone Number - Number of person identified in data line <030>
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6086645455 ext.

<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstel.com
-------	---	-------------------------------

[bruce.schielbein@tdstelcom.com](mailto:bruce.schielbein@tdstelcom.com)

[illegible]

<010>	Study Area Code	320937
<015>	Study Area Name	WEST POINT TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	608665455 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com
<810>	Reporting Carrier	West Point Telephone Company, Incorporated
<811>	Holding Company	Telephone and Data Systems, Inc.
<812>	Operating Company	NA
<813>	Affiliates	
	Telephone and Data Systems, Inc.	TDS
	TDS Telecommunications Corporation	TDS Telecom
	Amelia Telephone Corporation	TDS Telecom
	Arcadia Telephone Company	TDS Telecom
	Arizona Telephone Company	TDS Telecom
	Avrig Telephone Company	TDS Telecom
	Northwest Minnesota Special Access LLC	TDS Telecom
	Asotin Telephone Company, OR	TDS Telecom
	Asotin Telephone Company, WA	TDS Telecom
	Badger Telecom, LLC	TDS Telecom
	Barnardsville Telephone Company	TDS Telecom
	Black Earth Telephone Company, LLC	TDS Telecom
	Blue Ridge Telephone Company	TDS Telecom
	Bonduel Telephone Company, LLC	TDS Telecom
	Bridge Water Telephone Company	TDS Telecom
	Burlington, Brighton & Wheatland Telephone Company, LLC	TDS Telecom
	Butler Telephone Company	TDS Telecom
	Calhoun City Telephone Company, Inc.	TDS Telecom
	Camden Telephone Company, Inc.	TDS Telecom
	Camden Telephone & Telegraph Company, Inc.	TDS Telecom
	Central State Telephone Company, LLC	TDS Telecom
	Chatham Telephone Company	TDS Telecom
	Cleveland County Telephone Company, Inc.	TDS Telecom



(800) Operating Companies  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0086/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	320937
<015>	Study Area Name	WEST POINT TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	608664545 ext.
<039>	Contact Email Address - Email address of person identified in data line <030>	bruce.schiefelbein@dstelecom.com
<810>	Reporting Carrier	West Point Telephone Company, Incorporated
<811>	Holding Company	Telephone and Data Systems, Inc.
<812>	Operating Company	NA
<813>	<a1>	<a2> <a3>
<b>Affiliates</b>		
	Cobbooseecontee Telephone Company	TDS Telecom
	Communications Corporation of Indiana	TDS Telecom
	Communication Corporation of Michigan	TDS Telecom
	Communications Corporation of Southern Indiana	TDS Telecom
	Concord Telephone Exchange, Inc.	TDS Telecom
	Continental Telephone Company	TDS Telecom
	Contoocook Valley Telephone Company	TDS Telecom
	Decatur Telephone Company	TDS Telecom
	Delta County Tele-Comm, Inc.	TDS Telecom
	Deposit Telephone Company, Inc.	TDS Telecom
	Dickeyville Telephone, LLC	TDS Telecom
	Eastcoast Telecom of Wisconsin, LLC	TDS Telecom
	Edwards Telephone Company, Inc.	TDS Telecom
	The Farmers Telephone Company, LLC	TDS Telecom
	Grantland Telecom, LLC	TDS Telecom
	Hampden Telephone Company	TDS Telecom
	Happy Valley Telephone Company	TDS Telecom
	Hartland & St Albans Telephone Company	TDS Telecom
	Hollis Telephone Company, Inc.	TDS Telecom
	The Home Telephone Company of Pittsboro, Inc.	TDS Telecom
	Home Telephone Company (OR)	TDS Telecom
	Home Telephone Company, Inc. (IN)	TDS Telecom
	Hornitos Telephone Company	TDS Telecom

(800) Operating Companies  
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FCC Form 481  
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July 2013

<010>	Study Area Code	320837
<015>	Study Area Name	WEST POINT TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	6086645455 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdsrelecom.com
<810>	Reporting Carrier	West Point Telephone Company, Incorporated
<811>	Holding Company	Telephone and Data Systems, Inc.
<812>	Operating Company	NR
<813>	<a1>	<a2> <a3>
<b>Affiliates</b>		
		<b>SAC</b>
		<b>Doing Business As Company or Brand Designation</b>
	Humphreys County Telephone Company	TDS Telecom
	Island Telephone Company (MI)	TDS Telecom
	The Island Telephone Company, Inc. (ME)	TDS Telecom
	Kearsarge Telephone Company	TDS Telecom
	Mid-State Telephone Company, KMP	TDS Telecom
	Leslie County Telephone Company	TDS Telecom
	Lewisport Telephone Company	TDS Telecom
	Lewis River Telephone Company, Inc.	TDS Telecom
	Little Miami communications Corporation	TDS Telecom
	Ludlow Telephone Company	TDS Telecom
	Mahanoy & Mahantango Telephone Company	TDS Telecom
	M.C.T. Communications, Inc.	TDS Telecom
	McClellanville Telephone Company, Inc.	TDS Telecom
	McDaniel Telephone Company	TDS Telecom
	The Merchants and Farmers Telephone Company	TDS Telecom
	Merrimack County Telephone Company	TDS Telecom
	Mid-Plains Telephone, LLC	TDS Telecom
	Mid-State Telephone Company	TDS Telecom
	Midway Telephone Company, LLC	TDS Telecom
	Mosinee Telephone Company, LLC	TDS Telecom
	Mt. Vernon Telephone Company, LLC	TDS Telecom
	Myrtle Telephone Company, Inc.	TDS Telecom
	Nelson-Ball Ground Telephone Company	TDS Telecom

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<035>	Contact Telephone Number - Number of person identified in data line <030>	608665455 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com	
<810>	Reporting Carrier	West Point Telephone Company, Incorporated	
<811>	Holding Company	Telephone and Data Systems, Inc.	
<812>	Operating Company	NA	
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Affiliates			
		SAC	
		Doing Business As Company or Brand Designation	
	New Castle Telephone Company	193029	TDS Telecom
	New London Telephone Company	421928	TDS Telecom
	New York Access Billing LLC		TDS Telecom
	Northfield Telephone Company	140061	TDS Telecom
	Norway Telephone Company, Inc.	240535	TDS Telecom
	Oakman Telephone Company, Inc.	250311	TDS Telecom
	Oakwood Telephone Company	300645	TDS Telecom
	Oklahoma Communications Systems, Inc.	431984	TDS Telecom
	Mid-America Telephone, Inc.	432010	TDS Telecom
	Orchard Farm Telephone Company	421934	TDS Telecom
	Oriskany Falls Telephone Corporation	150114	TDS Telecom
	Peoples Telephone Company, Inc.	250314	TDS Telecom
	Perkinsville Telephone Company, Inc.	140062	TDS Telecom
	Port Byron Telephone Company	150118	TDS Telecom
	Potlatch Telephone Company	472230	TDS Telecom
	Quincy Telephone Company, FL	210338	TDS Telecom
	Quincy Telephone Company, GA	220338	TDS Telecom
	Riverside Telecom, LLC	338943	TDS Telecom
	S&W Telephone Company, Inc.	320816	TDS Telecom
	Salem Telephone Company	260417	TDS Telecom
	Saluda Mountain Telephone Company	230498	TDS Telecom
	Scandinavia Telephone Company, LLC	330945	TDS Telecom
	Service Telephone Company	230500	TDS Telecom



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<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com
<810>	Reporting Carrier	West Point Telephone Company, Incorporated
<811>	Holding Company	Telephone and Data Systems, Inc.
<812>	Operating Company	NA
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Affiliates		
	Shiawassee Telephone Company	310726 TDS Telecom
	Somerset Telephone Company	100024 TDS Telecom
	Southeast Mississippi Telephone Company, Inc.	283301 TDS Telecom
	Southeast Telephone Co. of Wisconsin, LLC	330952 TDS Telecom
	Milwaukee SMSA Tower Holding LLC	TDS Telecom
	Milwaukee SMSA LP	TDS Telecom
	Southwestern Telephone Company	452174 TDS Telecom
	The State Long Distance Telephone Company, LLC	330955 TDS Telecom
	Stockbridge & Sherwood Telephone Company, LLC	330954 TDS Telecom
	Strasburg Telephone Company	462207 TDS Telecom
	St. Stephen Telephone Company	240544 TDS Telecom
	The Stoutland Telephone Company	421951 TDS Telecom
	Sugar Valley Telephone Company	170206 TDS Telecom
	TDS Communication Solutions, Inc.	TDS Telecom
	TDS Long Distance Corporation	TDS Telecom
	TDS METROCOM, LLC	TDS Telecom
	TDS Telecom Service Corporation	TDS Telecom
	Tellico Telephone Company, Inc.	290578 TDS Telecom
	Tennessee Telephone Company	290575 TDS Telecom
	Tenney Telephone Company, LLC	330958 TDS Telecom
	The Vanlue Telephone Company	300662 TDS Telecom
	Tipton Telephone Company, Inc.	320829 TDS Telecom
	Township Telephone Company, Inc.	150129 TDS Telecom
	Doing Business As Company or Brand Designation	

(800) Operating Companies  
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<020>	Program Year	2015		
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein		
<035>	Contact Telephone Number - Number of person identified in data line <030>	6086645455 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com		
<810>	Reporting Carrier	West Point Telephone Company, Incorporated		
<811>	Holding Company	Telephone and Data Systems, Inc.		
<812>	Operating Company	NA		
<813>	<a1>	<a2>	<a3>	
	<b>Affiliates</b>	<b>SAC</b>	<b>Doing Business As Company or Brand Designation</b>	
	Tri-County Telephone Company, Inc.	320830	TDS Telecom	
	Tri-County Communications Corporation		TDS Telecom	
	Union Telephone Company	120049	TDS Telecom	
	U.S. Link, Inc.		TDS Telecom	
	UTELCO, LLC	330963	TDS Telecom	
	Vernon Telephone Company, Inc.	150133	TDS Telecom	
	Virginia Telephone Company	190253	TDS Telecom	
	Warren Telephone Company	1400031	TDS Telecom	
	Waunakee Telephone Company, LLC	330968	TDS Telecom	
	The West Penobscot Telephone & Telegraph Company	100034	TDS Telecom	
	West Point Telephone Company, Incorporated	320837	TDS Telecom	
	Williston Telephone Company	240551	TDS Telecom	
	Wilton Telephone Company, Inc.	120050	TDS Telecom	
	Winsted Telephone Company	361507	TDS Telecom	
	Winterhaven Telephone Company	542323	TDS Telecom	
	Wolverine Telephone Company	310738	TDS Telecom	
	Wyandotte Telephone Company	432034	TDS Telecom	
	United States Cellular Corporation			
	Barat Wireless, Inc.			
	Carroll PCS, Inc.			
	CellVest Inc.			
	Eastern North Carolina Cellular Joint Venture			
	USCOC of Wilmington, LLC			

<010>	Study Area Code	320937
<015>	Study Area Name	WEST POINT TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	608664545 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@dstelcom.com
<810>	Reporting Carrier	West Point Telephone Company, Incorporated
<811>	Holding Company	Telephone and Data Systems, Inc.
<812>	Operating Company	NA

<a1>	<a2>	<a3>
Affiliates	SAC	Doing Business As Company or Brand Designation
Wilmington Cellular Partnership		
Wilmington Cellular Telephone Company	239006	United States Cellular Corporation
USCOC of Jacksonville, LLC		
Jacksonville Cellular Partnership		
Jacksonville Cellular Telephone Company	239006	United States Cellular Corporation
Hardy Cellular Telephone Company	2089005	U.S. Cellular (Hardy Cellular Telephone Co.)
Humphreys County Cellular, Inc.		
Iowa RSA #3, Inc.		
Iowa RSA #12, Inc.		
Farmers Cellular Telephone Company, Inc.	359016	United States Cellular
Farmers Mutual Cellular Telephone Company, Inc.		
Iowa RSA No. 12 Limited Partnership	359016	United States Cellular
Jefferson Cellular Telephone Company, Inc.		
McDaniel Cellular Telephone Company	529001	United States Cellular Corporation
USCC Distribution Co., LLC		
USCC Financial L.L.C.		
USCC Services, LLC		
USCC Purchase, LLC		
USCC Real Estate Corporation		
USCC Wireless Investment, Inc.		
Aquinas Wireless, L.P.		
Barat Wireless, LP		
Carroll Wireless, LP		





(800) Operating Companies  
Data Collection Form

FCC Form 481  
OMB Control No. 3050-0285/OMB Control No. 3050-0819  
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdsatelecom.com																																																																								
<810>	Reporting Carrier	West Point Telephone Company, Incorporated																																																																								
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<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	608664545 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@dstelacomm.com
<810>	Reporting Carrier	West Point Telephone Company, Incorporated
<811>	Holding Company	Telephone and Data Systems, Inc.
<812>	Operating Company	NA
<813>	<a1>	<a2>
Affiliates		
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	USCOC of Greater Missouri, LLC (MO)	429007
	USCOC of Greater North Carolina, LLC	239006
	USCOC of Cumberland, LLC	
	MSN Communications, Inc.	
	USCOC of Greater Oklahoma, LLC	439004
	USCOC of Greater Oklahoma, LLC	439035
	USCOC of Jack/Wil, Inc.	
	USCOC of LaCrosse, LLC	339007
	USCOC Nebraska/Kansas, Inc.	
	USCOC Nebraska/Kansas, LLC (KS)	419012
	USCOC Nebraska/Kansas, LLC (NE)	379019
	Kansas #15 Limited Partnership	
	USCOC of Pennsylvania RSA No. 10-B2, Inc.	
	Allentown SMSA Limited Partnership	
	USCOC of Richland, Inc.	529001
	USCOC of South Carolina RSA #4, Inc.	
	USCOC of Texasoma, Inc.	
	Texasoma Cellular LP	439004
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	USCOC of Virginia RSA #3, Inc.	199004
	Washington RSA #5, Inc.	
	Western Sub-RSA Limited Partnership	529001
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## -Terms and Conditions of Voice Telephony Lifeline Service – 54.422(a)(2)

### Lifeline Service Overview

1. A Lifeline customer may subscribe to any local service offering available to all residential customers. Such local service offerings include:
  - Basic local exchange telephone flat rate service (R1) which entitles the customer to an unlimited number of telephone calls within the exchange and local calling area (including EAS points) without additional charges. Toll charges do not apply.
  - A local measured service (if offered by the Company). The service is priced lower than R1 service but either a per minute or per message rate also applies. The measured service plan may include an allowance of minutes/messages.
  - An expanded local calling service which is priced higher than R1 service but includes a larger local calling service area without incurring toll charges.
  - Any bundle service that includes residential basic local exchange service.
2. For a list of local exchange services and rates, refer to the Company's Local Exchange tariff posted on its website at <http://www.tdstelecom.com/CustomerService/TariffSearch.aspx> and/or contact the Company at 1-888-CALL TDS (1-888-225-5837). (Note, not all bundles are tariffed)
3. Any of the local service offerings listed above is for a minimum one month period and entitles the customer to telephone calls within the exchange and local calling area (including EAS points). Toll charges do not apply to such calls.
4. Telephone Service including Lifeline service also includes –
  - Touch Tone
  - Access to 911 emergency service along with other N11 services
  - Access to operator services
  - Access to directory assistance
  - Access to toll calling via long distance carrier
  - Toll restriction service at no charge for Lifeline customers
5. Participants in Lifeline Assistance shall not be disconnected from Local Service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for local service.
6. Applicable taxes levied by state, county and local taxing authorities are added to local service rates.

**-Terms and Conditions of Voice Telephony Lifeline Service –  
54.422(a)(2)**

**STAR Packages**

STAR Packages are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each STAR Package subscriber line provided. The STAR Package options include the following services:

- 1) 3 STAR Package  
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, and Preferred Call Forwarding (not flat rate service at some companies)

The 3 STAR Package can be upgraded to include Anonymous Call Rejection, Three-Way Calling, Priority Ringing, Special Call Acceptance, and Personal Voicemail. The charge for this upgrade is set forth under "Residence" below (not flat rate service at some companies).

- 2) 4 STAR Package  
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, Preferred Call Forwarding, Anonymous Call Rejection, and 300 Minutes of LATA-Wide and/or Long Distance calling

The 4 STAR Package can be upgraded to include Three-Way Calling, Priority Ringing, Special Call Acceptance and Personal Voicemail. The charge for this upgrade is set forth under "Residence" below.

- 3) 5 STAR Package  
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, 3-Way Calling, Anonymous Call Rejection, Priority Ringing, Special Call Acceptance, Preferred Call Forwarding, Personal Voice Mail, and Unlimited LATA-Wide and/or Long Distance calling

**Conditions and Limitations**

- a. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Package.
- b. STAR Package customers may terminate their Package at any time upon notice to the Company.
- c. Unless terminated by the STAR Package customer or the Company, a customer will remain enrolled in the Package, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
- d. New Customers that subscribe to one of the STAR Packages will receive a waiver of all installation charges.

## -Terms and Conditions of Voice Telephony Lifeline Service – 54.422(a)(2)

Service Charges will not apply when the STAR Package replaces existing Local Exchange Service or if the customer requests a change from the STAR Package back to Local Exchange Service.

- e. A Package Change Fee will apply when a customer downgrades from the 4 STAR or 5 STAR Package to the 3 STAR or 4 STAR Package. Customers may upgrade to a higher STAR Package without incurring a charge.
- f. The Star Package may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- g. Customers who fail to pay the entire Package rate per month will have all STAR Package optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this any of the Packages until such time as all associated unpaid balances are satisfactorily paid in full.

### Residence

- |    |  |                    |
|----|--|--------------------|
| 1) | 3 STAR Package, per line                             | \$19.99 to \$29.99 |
| 2) | 4 STAR Package, per line                             | \$29.99 to \$39.99 |
| 3) | 5 STAR Package, per line                             | \$39.99 to \$49.99 |
|    |  |                    |
| a. | Package Upgrade (features added to existing package) | \$5.00             |
| b. | Package Change Fee                                   | \$7.50             |

## **SECURITY LINE SERVICE**

### 1. General

Security Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider but require a basic access line for back-up and high speed data.

The bundle includes a Residential One-Party Line and up to 1 Mbps high speed data. (Could be an LMS line at companies that provide LMS)

### 2. Terms and Conditions

- a. Security Line Service will be provisioned where facilities are available.
- b. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
- c. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed

**-Terms and Conditions of Voice Telephony Lifeline Service –  
54.422(a)(2)**

elsewhere in the tariff. As stated in the Lifeline Service Overview, charges for toll restriction do not apply to Lifeline Customers.

- d. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
- e. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
- f. Any toll calls will be billed at TDS Long Distance toll rates.
- g. Service Connection Charges will not apply.
- h. Optional Call plans are not available with this bundle.
- i. Seasonal Service is not available with this bundle.

**3. Rates and Charges**

**Monthly Rate**

Bundle Base Rate

\$36.95 to 47.20<sup>1</sup>

<sup>1</sup> Other data speeds may be available for an additional charge.